

**Your County is pleased to provide the National Prescription Health Plan™.**

The enclosed plastic I.D. card, along with your prescription, is all you need to obtain prescription services.

In order to obtain discounts, you must use an NPA participating pharmacy that utilizes the **"NPAS"** system to electronically transmit their claims. You may ask your pharmacist if he or she uses **"NPAS"**, call our Prescription Health Plan administrator (NPA) toll-free 24 hours a day, 7 days per week at **1-800-467-2006** to access the interactive voice response system or speak to a live representative during our normal business hours by calling **1-866-731-7213** for the name of a participating pharmacy or access the network via the internet at [www.npanet.com](http://www.npanet.com) <<http://www.npanet.com>>.

**Please Note:** This benefit program is issued on an individual basis. If you are acquainted with anyone residing in a participating County who did not complete their own enrollment form, please inform them that they may contact their local County agency to obtain information on the enrollment procedure.

You may present your I.D. card and your prescription to your pharmacist. As long as the medication prescribed by your physician is covered, your prescription claim will be transmitted through the **"NPAS"** system, your medication dispensed. You will then be notified of the amount, which you are required to pay.

**You are responsible to pay your pharmacist for your prescription.** To ensure that you have received the appropriate savings amount, make sure your receipt includes a 14-digit **"NPAS"** authorization number.

In some cases, pharmacies buy commonly used medications in large quantities. They may sell those medications at prices that may be below our plan discount price. In any case you will always pay the lowest price possible. The National Prescription Health Plan™ card cannot be used in conjunction with any other primary prescription benefit. Although these situations will be rare, NPA considers it very important to make you aware of these potential circumstances. If you have any questions regarding the price you were charged, please contact NPA toll-free at **1-866-731-7213**.

This program covers virtually all medications that require a prescription by either State or Federal law and are prescribed by a licensed practitioner.

- Insulin is covered on prescription only.
- Prescriptions will be dispensed as written by the physician.
- There is no limit to the number of prescriptions allowable through your program.

You are covered according to the eligibility guidelines of the National Prescription Health Plan™.

Your plastic identification card has all the necessary information embossed on it to identify you and this program. This enables the pharmacist to dispense your prescription without delay.